BT

# BT Redcare Assure

a watchful eye on your premises and assets

**Would you like to keep an eye your business even when you're not there? Do you want to view your business operations, keep an eye on staff and customers and out-of-hours deliveries? Would you like to see what happened when your alarm was triggered?**

BT Redcare Assure does much more than protect your business against intruders and theft. It combines 24/7 monitored alarm signalling with video camera monitoring connected to your BT Broadband service for maximum protection. You can monitor deliveries, identify remote areas of a plant for security and view customer footfall, for example. Video recording of incidents can help the case for prosecution with video footage of crimes in progress.

BT Redcare Assure harnesses all the benefits of dual path alarm signalling. Line cuts or faults are signalled to the alarm receiving centre within seconds, if either path is tampered with. The alarm receiving centre can summon the police, or authorised keyholder, as required.

## How secure do you want to be?

In the digital networked economy, there's a growing need for immediate access to information to improve customer service levels and enhance business efficiency. BT Redcare Assure provides fast, secure, remote access to video and alarm information so that you can make better informed decisions – whether you're on site or not:

• Monitor internal security and business operations

• Keep an eye on customer and staffing levels

• Monitor opening/closing-time activity

• Control and confirm out-of-hours deliveries and visits

• Gather useful information for training and marketing

• Facilitate duty of care by monitoring lone workers

• Increase the safety of keyholders and guards who can view images of premises and determine if safe to enter.

'The project has meant that we all feel more secure. The system is easy to use and with it I can see video images of my business, whenever I wish, whether I am at work or at home.'

**Mr Azmal Hussain, Owner, Preem & Prithi Group**

## How BT Redcare Assure works

BT Redcare Assure is a fully integrated security and video signalling solution that protects your premises with monitored alarm signalling and video camera monitoring connected to your BT Broadband service. As an authorised user, you can monitor activity at your site 24/7 through realtime video images. You can view your premises when the alarm is activated, review recorded footage and check alarm activity logs.

BT Redcare Assure uses the security of a BT phone line and BT Broadband connection with the added protection of a GPRS radio back-up path. If the telephone line or broadband develops a fault, or is interfered with by an intruder, the GPRS path continues to monitor for any further alarms and transmits them as 'confirmed activations' to the alarm receiving centre. The alarm receiving centre can access video images of your premises for extra confirmation that an alarm isn't false. A 'confirmed activation' attracts immediate response from the police to respond immediately.

BT Redcare Assure is ideal for any business or organisation that requires a high level of security with video monitoring abilities.

## Peace of mind, 24/7

BT has been a market leader for 20 years in the security market and is a leading supplier of alarm signalling services in the UK. We work closely with the insurance industry to ensure our products and services have its full backing.

BT Redcare Assure conforms to the latest police policies (ACPO and ACPOS). It fully complies with British and European Standards for alarm signalling up to Grade 4, which is the highest level of protection on the market today, and is compliant with EN50131/EN50136/PD6662. BT Redcare Assure is also the first IP alarm signalling service to be approved by the Loss Prevention Certification Board (LPCB), the independent recognised body certifying fire and security products.

Buying and installing BT Redcare Assure is straightforward – you simply need a BT telephone line with BT Broadband. Always use an approved alarm installer registered with a recognised trade association, such as the NSI (National Security Inspectorate) or SSAIB (Security Systems and Alarms Inspection Board). A check on the availability of a suitable GPRS radio signal will be necessary and will be carried out by your installer.

Our helpline and website can help you find your nearest installer.

'Where the provision of an intruder alarm is a condition of cover being granted and our policyholder wishes to use IP technology as the means of secure remote signalling, then at present AXA Insurance is confident to accept and/or specify BT Redcare Assure.'

**Douglas Barnett, Head of Customer Risk Management, AXA Insurance UK plc, the UK's third largest insurer of commercial property***

*Source: Annual figures for 2005, Association of British Insurers

### BT Redcare Assure – maximum protection

- Highly secure alarm signalling system that provides triple protection combining dual IP paths with video technology
- Multi-channel (4 or 8) video capability means multiple locations can be viewed
- Protects business and people every second of the day, 365 days of the year
- Keeps the cost of man-guarding down
- No additional cost for a dedicated phone line/ISDN line for legacy video systems
- Works on existing BT telephone line and BT Broadband
- No call charges to pay for alarms sent via either signalling path
- Managed hardware – maintenance with remote diagnostics for rapid fault resolution and 4-hour replacement in the unlikely event of a fault
- Battery back up for at least 24 hours in event of mains failure
- Monitors your business critical broadband/IP service, so that you're aware of any problems immediately that would affect your business
- Utilises existing cameras and alarm installation.

**To find out more about how BT Redcare can protect your business, call us free on 0800 800 828 or visit our website at www.redcare.bt.com**

LPCB
LOSS PREVENTION CERTIFICATION BOARD

BT Redcare